

Water Sector Coordinating Council



TO: U.S. Water and Wastewater Utilities
FROM: Water Sector Coordinating Council
DATE: November 3, 2025
SUBJECT: Water and Wastewater System Cybersecurity Anonymous Survey; Deadline: November 21

*The national water and wastewater organizations comprising the Water Sector Coordinating Council (WSCC) – Association of Metropolitan Water Agencies (AMWA), American Water Works Association (AWWA), National Association of Clean Water Agencies (NACWA), National Association of Water Companies (NAWC), National Rural Water Association (NRWA), Water Information Sharing and Analysis Center (WaterISAC), The Water Research Foundation (WRF), and Water Environment Federation (WEF) – **urge all U.S. water and wastewater utilities to complete the anonymous survey linked below no later than November 21, 2025.***

With threats from increasingly sophisticated and destructive attackers, cybersecurity has become a top priority for water and wastewater systems. And recent incidents have added urgency to discussions within the sector and with Congress and in federal agencies on how best to help utilities improve their cybersecurity.

To help guide discussions with policymakers – and to inform the sector’s own cybersecurity programs – the national water and wastewater organizations are collaborating to develop a picture of current cybersecurity practices in the sector. With this information, the associations can better articulate the challenges and needs of the sector.

At the request of the WSCC, [WaterISAC](#) – the water and wastewater sector’s security information-sharing organization – is hosting an anonymous survey of utilities to gather information on implementation of cybersecurity practices, needs, and challenges. This survey is an update to a similar one performed in 2021 and is open to all water and wastewater utilities in the United States.

The survey should be completed by a staff member with responsibility for cybersecurity. Your utility may receive this survey from multiple sources. To avoid duplicate responses by multiple staff, please consult internally with colleagues before completing the survey. If you have questions about this survey, please contact the national association or organization that provided it to you.

Please complete the survey at the link below no later than November 21, 2025. The survey should take no more than 15 minutes.

Survey Link: <https://www.surveymonkey.com/r/7QFYMN9>

Confidentiality

The survey does not collect any identifying information, and only aggregated results will be shared publicly.

The Water Sector Coordinating Council is a policy, strategy and coordination mechanism for the Water and Wastewater Sector in interactions with the government and other sectors on critical infrastructure security and resilience issues.