Thousands of water and wastewater professionals make WaterISAC Pro part of their security and preparedness programs.

1. Receive alerts about local, national and global physical and cyber threats.
2. Access the world’s largest and most up-to-date library of knowledge on security and preparedness.
3. Receive insight and analysis tailored for the water and wastewater sector.

BENEFITS

- **READINESS.** WaterISAC has assembled thousands of best practices, guides, tools, reports and research, all available via email and a searchable online library.

- **THREAT AWARENESS.** With WaterISAC advisories and weekly bulletins, Pro members are the best informed in the industry.

- **EFFICIENCY.** WaterISAC is a one-stop shop, delivering know-how you didn’t even know existed.

- **RISK REDUCTION.** WaterISAC’s information resources help members measure risk and create practical solutions.

- **EDUCATION.** WaterISAC hosts free members-only online webcasts and training by subject matter experts.

- **SPECIAL ACCESS.** WaterISAC’s Pro members are approved to receive sensitive government reports and bulletins.

- **24/7 INSIGHT AND ANALYSIS.** WaterISAC’s full-time threat analyst is available anytime day or night and armed with a Top Secret clearance.

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DUES STRUCTURE: FLAT FEE, MULTIPLE USERS

Dues are a flat fee per organization, based, where applicable, on a utility’s service population or a firm’s revenues.

SIGN UP MULTIPLE EMPLOYEES FOR MAXIMUM THREAT AWARENESS

- General Management
- Security
- Emergency Management
- Planning
- IT
- SCADA
- O&M
- Communications
- Planning
- Water Quality
- Laboratory
- Plant Operations
- Public Health
- Legal
- Public Affairs
- Government Affairs
- Sustainability

WATERISAC PRO ANNUAL DUES

<table>
<thead>
<tr>
<th>Water/Wastewater Service Providers</th>
<th>ANNUAL DUES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Population Served:</strong> Individuals, not accounts; include number of people served directly and indirectly by wholesale retail clients</td>
<td><strong>Number of Users</strong></td>
</tr>
<tr>
<td>Less than 20,000</td>
<td>Up to 5</td>
</tr>
<tr>
<td>20,000 to 49,999</td>
<td>Up to 10</td>
</tr>
<tr>
<td>50,000 to 99,999</td>
<td>Up to 15</td>
</tr>
<tr>
<td>100,000 to 499,999</td>
<td>Up to 20</td>
</tr>
<tr>
<td>500,000 to 999,999</td>
<td>Up to 25</td>
</tr>
<tr>
<td>1 million or more</td>
<td>Up to 30</td>
</tr>
</tbody>
</table>

Government Agencies and Membership Organizations

<table>
<thead>
<tr>
<th>Number of Users</th>
<th><strong>ANNUAL DUES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>State, Regional and Local Government Agencies*</td>
<td>Up to 5</td>
</tr>
<tr>
<td>Homeland Security Agencies and Fusion Centers**</td>
<td>Up to 5</td>
</tr>
<tr>
<td>Industry Associations and Mutual Aid Networks</td>
<td>Up to 5</td>
</tr>
<tr>
<td>Federal Agencies</td>
<td>Per Person</td>
</tr>
</tbody>
</table>

* All water and wastewater service providers, regardless of ownership type, are considered Water/Wastewater Service Providers for the purpose of calculating dues.

**Courtesy memberships for federal, state and local government law enforcement or intelligence agencies willing to share threat and incident information with WaterISAC.

Consulting/Engineering Firms

<table>
<thead>
<tr>
<th>Annual Sales to the Water Industry</th>
<th><strong>ANNUAL DUES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than $1 million</td>
<td>2</td>
</tr>
<tr>
<td>1 million – $10 million</td>
<td>4</td>
</tr>
<tr>
<td>$10 million to $50 million</td>
<td>6</td>
</tr>
<tr>
<td>$50 million to $100 million</td>
<td>8</td>
</tr>
<tr>
<td>More than $100 million</td>
<td>10</td>
</tr>
</tbody>
</table>

ELIGIBILITY

Pro members must be employed in the United States, Canada, Australia, the United Kingdom, New Zealand or the Netherlands by a provider of water or wastewater treatment, collection or distribution services, including a utility contract operating firm; a government entity in the areas of public health and safety, environmental protection, infrastructure protection or emergency management; a water or wastewater industry association; a designated utility mutual aid group or a consulting/engineering firm based in one of the countries above and serving water utility clients. Visit www.waterisac.org/FAQs for more eligibility details.
INFORMATION ON 767 CHEMICAL AND BIOLOGICAL CONTAMINANTS

Pro members have direct, seamless access to proprietary contaminant databases, as well as the U.S. Environmental Protection Agency’s Water Contaminant Information Tool (WCIT)*.

* WCIT is not available to consulting/engineering firms.

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**WATERISAC PRO INFORMATION RESOURCES:**
**SOME SAMPLES**

WaterISAC Pro members have access to the largest clearinghouse of security and preparedness information in the world. Here are some examples of those resources.

<table>
<thead>
<tr>
<th><strong>Education and Training</strong></th>
<th><strong>Physical Security and Safety</strong></th>
<th><strong>Resilience &amp; Sustainability</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Webcasts (live and recorded)</td>
<td>Building an effective cyber risk culture</td>
<td>Site security and safety for chlorine facilities</td>
</tr>
<tr>
<td>Monthly Water Sector Cyber Threat Briefings</td>
<td>Free Federal cyber security services</td>
<td>Threat assessment of the U.S. intelligence community</td>
</tr>
<tr>
<td>Post-Disaster Power Restoration</td>
<td>Cyber security for state regulators</td>
<td>Blast vulnerability assessment tool</td>
</tr>
<tr>
<td>Attempted Destruction of Water Reclamation Plant: Lessons Learned</td>
<td>Social media policies for employees</td>
<td></td>
</tr>
<tr>
<td>Optimizing Operations Amidst Growing Cyber Security Threats</td>
<td>Cyber threats to Canadian infrastructure</td>
<td></td>
</tr>
<tr>
<td>Identifying and Preventing Insider Threats</td>
<td>Firewalls for network segmentation</td>
<td></td>
</tr>
<tr>
<td>The Use of Crime Statistics as a Situational Awareness Tool</td>
<td>Limiting use of removable and mobile devices</td>
<td></td>
</tr>
<tr>
<td>WaterISAC’s UKWIR Drinking Water Contaminant Database</td>
<td>Role-based access controls</td>
<td></td>
</tr>
<tr>
<td>Water Sector Emergency Management Coordination</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contaminated Water Disposal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water and Emergency Management Agency Coordination</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lessons Learned from the Nashville Floods and Hurricane Katrina</td>
<td></td>
<td></td>
</tr>
<tr>
<td>And others</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Cyber Security**
- Steps to reducing cyber risks
- Specific control system product vulnerabilities and patches
- Dangers of employee-owned devices in the workplace
- Social media hoaxes
- Cyber security 101 for water utilities
- Federal cyber security standards for critical infrastructure
- Talking to your board about cyber security
- Attacks against process control systems
- Fake anti-virus products
- Cyber attacks in the U.S.
- Automated meter reading systems vulnerabilities
- Emerging cyber threats
- Indicators of cyber attacks
- Assessing cyber risks
- Building an effective cyber risk culture
- Free Federal cyber security services
- Cyber security for state regulators
- Social media policies for employees
- Cyber threats to Canadian infrastructure
- Firewalls for network segmentation
- Limiting use of removable and mobile devices
- Role-based access controls

**Physical Security and Safety**
- Who to call during an emergency
- Chemical incident recovery
- Identifying and mitigating insider threats
- Real-time breach-detection capabilities
- Preparing a shelter-in-place
- Bomb awareness and protective measures
- Wildfire preparedness guidance
- Equipment theft
- Ricin as a water contaminant
- Anthrax overview and characteristics
- The future of al-Qaeda
- Al-Qaeda’s terrorism tips
- Risk communication planning
- Active shooter prevention and response
- Violent domestic extremists analysis
- Public communication during water emergencies
- Use of stolen uniforms and credentials
- Analysis of mass shooting incidents
- Urban explorers as security threats
- Violence and terror on the southwest border
- Photography and suspicious activity
- Cyanide as of potential threat
- Chlorine gas cylinders: a potential tool for terrorists
- Building lab capabilities to respond to contamination
- Wastewater contamination threats and incidents
- Site security and safety for chlorine facilities
- Threat assessment of the U.S. intelligence community
- Blast vulnerability assessment tool

**Resilience & Sustainability**
- Preparedness practices case-study
- Enhancing resilience through effective decision-making
- Resilience to extreme weather events
- Business continuity plans
- Managing employee needs in disaster situations
- Sea level rise calculator and planning tool
- Emergency response planning
- Operational and economic impacts of hurricane
- Natural disaster response and recovery resources
- Pandemic preparedness
- Climate change adaptation strategies
- Mutual aid agreements
- Interstate mutual aid and assistance
- Surviving the next blackout
- Interdependencies with other sectors
- Drought outlook
- Benchmarking resilience
- Post-disaster management of human resources
- Preparedness and recovery checklist
- Wildfires and watershed recovery
- Federal grants and reimbursement tips
- Use of social media for disaster recovery
- Critical power failure tabletop exercise
- Preparing for a drinking water emergency
- Emergency water supply planning for hospitals
- Tabletop exercise planning tool
- Incident response planning

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